PHILIPPINE BIDDING DOCUMENTS



Subscription to Managed Security Operations Center (MSOC) for the Insurance Commission

Government of the Republic of the Philippines
Insurance Commission

Project Reference Number: 2025-07-356

Sixth Edition 26 July 2025

Preface

These Philippine Bidding Documents (PBDs) for the procurement of Goods through Competitive Bidding have been prepared by the Government of the Philippines for use by any branch, constitutional commission or office, agency, department, bureau, office, or instrumentality of the Government of the Philippines, National Government Agencies, including Government-Owned and/or Controlled Corporations, Government Financing Institutions, State Universities and Colleges, and Local Government Unit. The procedures and practices presented in this document have been developed through broad experience and are for mandatory use in projects that are financed in whole or in part by the Government of the Philippines or any foreign government/foreign or international financing institution in accordance with the provisions of the 2016 revised Implementing Rules and Regulations of Republic Act No. 9184.

The Bidding Documents shall clearly and adequately define, among others: (i) the objectives, scope, and expected outputs and/or results of the proposed contract or Framework Agreement, as the case may be; (ii) the eligibility requirements of Bidders; (iii) the expected contract or Framework Agreement duration, the estimated quantity in the case of procurement of goods, delivery schedule and/or time frame; and (iv) the obligations, duties, and/or functions of the winning bidder.

Care should be taken to check the relevance of the provisions of the PBDs against the requirements of the specific Goods to be procured. If duplication of a subject is inevitable in other sections of the document prepared by the Procuring Entity, care must be exercised to avoid contradictions between clauses dealing with the same matter.

Moreover, each section is prepared with notes intended only as information for the Procuring Entity or the person drafting the Bidding Documents. They shall not be included in the final documents. The following general directions should be observed when using the documents:

- All the documents listed in the Table of Contents are normally required for the procurement of Goods. However, they should be adapted as necessary to the circumstances of the particular Procurement Project.
- 2. Specific details, such as the "name of the Procuring Entity" and "address for bid submission," should be furnished in the Instructions to Bidders, Bid Data Sheet, and Special Conditions of Contract. The final documents should contain neither blank spaces nor options.
- 3. This Preface and the footnotes or notes in italics included in the Invitation to Bid, Bid Data Sheet, General Conditions of Contract, Special Conditions of Contract, Schedule of Requirements, and Specifications are not part of the text of the final document, although they contain instructions that the Procuring Entity should strictly follow.

- 4. The cover should be modified as required to identify the Bidding Documents as to the Procurement Project, Project Identification Number, and Procuring Entity, in addition to the date of issue.
- 5. Modifications for specific Procurement Project details should be provided in the Special Conditions of Contract as amendments to the Conditions of Contract. For easy completion, whenever reference has to be made to specific clauses in the Bid Data Sheet or Special Conditions of Contract, these terms shall be printed in bold typeface on Sections I (Instructions to Bidders) and III (General Conditions of Contract), respectively.
- 6. For guidelines on the use of Bidding Forms and the procurement of Foreign-Assisted Projects, these will be covered by a separate issuance of the Government Procurement Policy Board.

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Glossary of Acronyms, Terms, and Abbreviations

ABC – Approved Budget for the Contract.

BAC – Bids and Awards Committee.

Bid – A signed offer or proposal to undertake a contract submitted by a bidder in response to and in consonance with the requirements of the bidding documents. Also referred to as *Proposal* and *Tender*. (2016 revised IRR, Section 5[c])

Bidder – Refers to a contractor, manufacturer, supplier, distributor and/or consultant who submits a bid in response to the requirements of the Bidding Documents. (2016 revised IRR, Section 5[d])

Bidding Documents – The documents issued by the Procuring Entity as the bases for bids, furnishing all information necessary for a prospective bidder to prepare a bid for the Goods, Infrastructure Projects, and/or Consulting Services required by the Procuring Entity. (2016 revised IRR, Section 5[e])

BIR – Bureau of Internal Revenue.

BSP – Bangko Sentral ng Pilipinas.

Consulting Services – Refer to services for Infrastructure Projects and other types of projects or activities of the GOP requiring adequate external technical and professional expertise that are beyond the capability and/or capacity of the GOP to undertake such as, but not limited to: (i) advisory and review services; (ii) pre-investment or feasibility studies; (iii) design; (iv) construction supervision; (v) management and related services; and (vi) other technical services or special studies. (2016 revised IRR, Section 5[i])

CDA - Cooperative Development Authority.

Contract – Refers to the agreement entered into between the Procuring Entity and the Supplier or Manufacturer or Distributor or Service Provider for procurement of Goods and Services; Contractor for Procurement of Infrastructure Projects; or Consultant or Consulting Firm for Procurement of Consulting Services; as the case may be, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.

CIF – Cost Insurance and Freight.

CIP – Carriage and Insurance Paid.

CPI - Consumer Price Index.

DDP – Refers to the quoted price of the Goods, which means "delivered duty paid."

DTI – Department of Trade and Industry.

EXW – Ex works.

FCA – "Free Carrier" shipping point.

FOB – "Free on Board" shipping point.

Foreign-funded Procurement or Foreign-Assisted Project— Refers to procurement whose funding source is from a foreign government, foreign or international financing institution as specified in the Treaty or International or Executive Agreement. (2016 revised IRR, Section 5[b]).

Framework Agreement – Refers to a written agreement between a procuring entity and a supplier or service provider that identifies the terms and conditions, under which specific purchases, otherwise known as "Call-Offs," are made for the duration of the agreement. It is in the nature of an option contract between the procuring entity and the bidder(s) granting the procuring entity the option to either place an order for any of the goods or services identified in the Framework Agreement List or not buy at all, within a minimum period of one (1) year to a maximum period of three (3) years. (GPPB Resolution No. 27-2019)

GFI – Government Financial Institution.

GOCC – Government-owned and/or –controlled corporation.

Goods – Refer to all items, supplies, materials and general support services, except Consulting Services and Infrastructure Projects, which may be needed in the transaction of public businesses or in the pursuit of any government undertaking, project or activity, whether in the nature of equipment, furniture, stationery, materials for construction, or personal property of any kind, including non-personal or contractual services such as the repair and maintenance of equipment and furniture, as well as trucking, hauling, janitorial, security, and related or analogous services, as well as procurement of materials and supplies provided by the Procuring Entity for such services. The term "related" or "analogous services" shall include, but is not limited to, lease or purchase of office space, media advertisements, health maintenance services, and other services essential to the operation of the Procuring Entity. (2016 revised IRR, Section 5[r])

GOP – Government of the Philippines.

GPPB - Government Procurement Policy Board.

INCOTERMS – International Commercial Terms.

Infrastructure Projects – Include the construction, improvement, rehabilitation, demolition, repair, restoration or maintenance of roads and bridges, railways, airports, seaports, communication facilities, civil works components of information technology projects, irrigation, flood control and drainage, water supply, sanitation, sewerage and

solid waste management systems, shore protection, energy/power and electrification facilities, national buildings, school buildings, hospital buildings, and other related construction projects of the government. Also referred to as *civil works or works*. (2016 revised IRR, Section 5[u])

LGUs - Local Government Units.

NFCC - Net Financial Contracting Capacity.

NGA – National Government Agency.

PhilGEPS - Philippine Government Electronic Procurement System.

Procurement Project – refers to a specific or identified procurement covering goods, infrastructure project or consulting services. A Procurement Project shall be described, detailed, and scheduled in the Project Procurement Management Plan prepared by the agency which shall be consolidated in the procuring entity's Annual Procurement Plan. (GPPB Circular No. 06-2019 dated 17 July 2019)

PSA – Philippine Statistics Authority.

SEC – Securities and Exchange Commission.

SLCC – Single Largest Completed Contract.

Supplier – refers to a citizen, or any corporate body or commercial company duly organized and registered under the laws where it is established, habitually established in business and engaged in the manufacture or sale of the merchandise or performance of the general services covered by his bid. (Item 3.8 of GPPB Resolution No. 13-2019, dated 23 May 2019). Supplier as used in these Bidding Documents may likewise refer to a distributor, manufacturer, contractor, or consultant.

UN – United Nations.

Section I. Invitation to Bid



Republic of the Philippines Department of Finance INSURANCE COMMISSION 1071 United Nations Avenue, Manila



INVITATION TO BID

SUBSCRIPTION TO MANAGED SECURITY OPERATIONS CENTER (MSOC) FOR THE INSURANCE COMMISSION PROJECT REFERENCE No. 2025-07-356

- 1. The Insurance Commission, through the Government of the Philippines (GOP) under the 2025 Special Account in the General Fund 151 intends to apply the sum of Twenty Million Pesos (Php20,000,000.00), inclusive of 12% VAT, being the Approved Budget for the Contract (ABC) to payments under the contract for the Subscription to Managed Security Operations Center (MSOC) for the Insurance Commission with Project Reference No. 2025-07-356. Bids received in excess of the ABC per lot, and late bids shall be automatically rejected at bid opening.
- 2. The Insurance Commission (IC), through its Bids and Awards Committee, now invites bids for the Subscription to Managed Security Operations Center (MSOC) for the Insurance Commission. Delivery of the Goods is required as indicated in the Bid Data Sheet. Bidders should have completed, within five (5) years from the date of submission and receipt of bids, a contract similar to the Project. The description of an eligible bidder is contained in the Bidding Documents, particularly, in Section II. Instructions to Bidders.
- 3. Bidding will be conducted through open competitive bidding procedures using a non-discretionary "pass/fail" criterion as specified in the Implementing Rules and Regulations (IRR) of Republic Act (RA) No. 12009, otherwise known as the "New Government Procurement Act." Bidding is restricted to Filipino citizens/sole proprietorships, partnerships, or organizations with at least sixty percent (60%) interest or outstanding capital stock belonging to citizens of the Philippines and citizens or organizations of a country the laws or regulations of which grant similar rights or privileges to Filipino citizens, pursuant to RA 5183.
- 4. Prospective Bidders may obtain further information from the IC-BAC Secretariat at Telephone No. (02) 8523-8461 local 107 or through email (bacsec@insurance.gov.ph) and inspect the Bidding Documents at the address given below from 9:00 A.M. to 4:00 P.M., Monday to Friday.
- 5. A complete set of Bidding Documents may be acquired by interested Bidders starting 26 July 2025 from the given address and the IC website (https://www.insurance.gov.ph/public-bidding/) and upon payment of the applicable fee for the Bidding Documents, pursuant to the latest Guidelines issued by the GPPB, in the amount of Twenty Five Thousand Pesos (Php25,000.00). The Procuring Entity shall allow the bidder to present its proof of payment for the fees through electronic means.

Moreover starting **26 July 2025**, the Bidding Documents may also be downloaded free of charge from the website of the Philippine Government Electronic Procurement System (PhilGEPS) and the IC website (https://www.insurance.gov.ph/public-bidding/), provided that Bidders shall pay the nonrefundable fee for the Bidding Documents not later than the submission of their bids.

6. The Insurance Commission will hold a Pre-Bid Conference on 04 August 2025, 01:30 PM. This conference will take place online via MS Teams, per Section 51.3 of the IRR of RA No. 12009. Prospective bidders are welcome to attend.

Interested bidders may send their request to participate in the Pre-Bid Conference through e-mail. Kindly indicate the company name, full name, designation, and e-mail addresses of the company representatives and send the request to bacsec@insurance.gov.ph. The procuring entity shall only accept a maximum of two (2) company representatives for the Pre-Bid Conference.

- 7. Bids must be duly received by the BAC Secretariat through manual submission at the office address indicated below on or before **18 August 2025**, **1:00 PM**. Late bids shall not be accepted.
- 8. All Bids must be accompanied by a bid security in any of the acceptable forms and in the amount stated in **ITB** Clause 14.
- Bid opening shall be on 18 August 2025, 2:00 PM at the IC Function Room, Insurance Commission, 1071 United Nations Avenue, Ermita, Manila. Bids will be opened in the presence of the bidders' representatives who choose to attend at the address above and will also be recorded. Late bids shall not be accepted.

Interested bidders may send their request to participate in the Bid Opening through e-mail. Kindly indicate the company name, full name, designation, and e-mail addresses of the company representatives and send the request to bacsec@insurance.gov.ph. The procuring entity shall only accept a **maximum of two (2) company representatives** for the Bid Opening.

- 10. Each Bidder shall submit one (1) original and three (3) copies of the First and second components of its bids. Three-envelope system. In addition, bidders are required to include a soft copy (electronic copy) via USB flash drive in the original bid submission folder. Kindly refer to **Section II**, **item 15**.
- 11. The **Insurance Commission** reserves the right to reject any and all bids, declare a failure of bidding, or not award the contract at any time prior to contract award in accordance with Section 70 of the IRR of RA No. 12009, without thereby incurring any liability to the affected bidder or bidders.

12. For further information, please refer to:

MR. ARTURO S. TRINIDAD II

BAC Chairperson Insurance Commission 1071 United Nations Avenue, Ermita, Manila 8523-8461 local 107

Email address: bacsec@insurance.gov.ph

You may visit the following websites:

For downloading of Bidding Documents: https://www.insurance.gov.ph/public-bidding/

[ORIGINAL SIGNED]

ARTURO S. TRINIDAD II

BAC Chairperson

25 July 2025

Section II. Instructions to Bidders

1. Scope of Bid

The Procuring Entity, INSURANCE COMMISSION wishes to receive Bids for the Subscription to Managed Security Operations Center (MSOC) for the Insurance Commission, with Project Reference No. 2025-07-356.

The Procurement Project (referred to herein as "Project") is composed of one (1) lot the details of which are described in Section VII (Technical Specifications).

2. Funding Information

2.1. The GOP through the source of funding as indicated below 2025 Special Account in the General Fund (SAGF) 151 in the amount of Twenty Million Pesos (Php20,000,000.00), inclusive of 12% VAT.

3. Bidding Requirements

The Bidding for the Project shall be governed by all the provisions of RA No. 9184 and its 2016 Revised IRR, including its Generic Procurement Manuals and associated policies, rules and regulations as the primary source thereof, while the herein clauses shall serve as the secondary source thereof.

Any amendments made to the IRR and other GPPB issuances shall be applicable only to the ongoing posting, advertisement, or **IB** by the BAC through the issuance of a supplemental or bid bulletin.

The Bidder, by the act of submitting its Bid, shall be deemed to have verified and accepted the general requirements of this Project, including other factors that may affect the cost, duration and execution or implementation of the contract, project, or work and examine all instructions, forms, terms, and project requirements in the Bidding Documents.

4. Corrupt, Fraudulent, Collusive, and Coercive Practices

The Procuring Entity, as well as the Bidders and Suppliers, shall observe the highest standard of ethics during the procurement and execution of the contract. They or through an agent shall not engage in corrupt, fraudulent, collusive, coercive, and obstructive practices defined under Annex "I" of the 2016 revised IRR of RA No. 9184 or other integrity violations in competing for the Project.

5. Eligible Bidders

- 5.1. Only Bids of Bidders found to be legally, technically, and financially capable will be evaluated.
- 5.2. Foreign ownership exceeding those allowed under the rules may participate pursuant to:

- When a Treaty or International or Executive Agreement, as provided in Section 4 of the RA No. 9184 and its 2016 revised IRR allows foreign bidders to participate;
- ii. Citizens, corporations, or associations of a country, included in the list issued by the GPPB, the laws or regulations of which grant reciprocal rights or privileges to citizens, corporations, or associations of the Philippines;
- iii. When the Goods sought to be procured are not available from local suppliers; or
- iv. When there is a need to prevent situations that defeat competition or restrain trade.
- 5.3. Pursuant to Section 23.4.1.3 of the 2016 revised IRR of RA No.9184, the Bidder shall have an SLCC that is at least one (1) contract similar to the Project the value of which, adjusted to current prices using the PSA's consumer price indices, must equivalent to:
 - For the procurement of Non-expendable Supplies and Services: The Bidder must have completed a single contract that is similar to this Project, equivalent to at least fifty percent (50%) of the ABC.
- 5.4. The Bidders shall comply with the eligibility criteria under Section 23.4.1 of the 2016 IRR of RA No. 9184.

6. Origin of Goods

There is no restriction on the origin of goods other than those prohibited by a decision of the UN Security Council taken under Chapter VII of the Charter of the UN, subject to Domestic Preference requirements under **ITB** Clause 18.

7. Subcontracts

7.1. The Bidder may subcontract portions of the Project to the extent allowed by the Procuring Entity as stated herein, but in no case more than twenty percent (20%) of the Project.

The Procuring Entity has prescribed that **Subcontracting** is not allowed.

7.2. Subcontracting of any portion of the Project does not relieve the Supplier of any liability or obligation under the Contract. The Supplier will be responsible for the acts, defaults, and negligence of any subcontractor, its agents, servants, or workmen as fully as if these were the Supplier's own acts, defaults, or negligence, or those of its agents, servants, or workmen.

8. Pre-Bid Conference

The Procuring Entity will hold a pre-bid conference for this Project on the specified date and time and either at its physical address as indicated in **Paragraph 6** of the **IB**.

9. Clarification and Amendment of Bidding Documents

Prospective bidders may request for clarification on and/or interpretation of any part of the Bidding Documents. Such requests must be in writing and received by the Procuring Entity, either at its given address or through electronic mail indicated in the **ITB**, at least **ten (10) calendar days** before the deadline set for the submission and receipt of Bids.

10. Documents comprising the Bid: Eligibility and Technical Components

- 10.1. The first envelope shall contain the eligibility and technical documents of the Bid as specified in Section VIII (Checklist of Technical and Financial Documents).
- 10.2. The Bidder's SLCC as indicated in **ITB** Clause 5.3 should have been completed within five (5) years from the date of submission and receipt of bids, a contract similar to the Project prior to the deadline for the submission and receipt of bids.
- 10.3. If the eligibility requirements or statements, the bids, and all other documents for submission to the BAC are in foreign language other than English, it must be accompanied by a translation in English, which shall be authenticated by the appropriate Philippine foreign service establishment, post, or the equivalent office having jurisdiction over the foreign bidder's affairs in the Philippines. Similar to the required authentication above, for Contracting Parties to the Apostille Convention, only the translated documents shall be authenticated through an apostille pursuant to GPPB Resolution No. 13-2019 dated 23 May 2019. The English translation shall govern, for purposes of interpretation of the bid.

11. Documents comprising the Bid: Financial Component

- 11.1. The second bid envelope shall contain the financial documents for the Bid as specified in Section VIII (Checklist of Technical and Financial Documents).
- 11.2. If the Bidder claims preference as a Domestic Bidder or Domestic Entity, a certification issued by DTI shall be provided by the Bidder in accordance with Section 43.1.3 of the 2016 revised IRR of RA No. 9184.
- 11.3. Any bid exceeding the ABC indicated in paragraph 1 of the **ITB** shall not be accepted.

11.4. For Foreign-funded Procurement, a ceiling may be applied to bid prices provided the conditions are met under Section 31.2 of the 2016 revised IRR of RA No. 9184.

12. Bid Prices

- 12.1. Prices indicated on the Price Schedule shall be entered separately in the following manner:
 - a. For Goods offered from within the Procuring Entity's country:
 - i. The price of the Goods quoted EXW (ex-works, ex-factory, exwarehouse, ex-showroom, or off-the-shelf, as applicable);
 - ii. The cost of all customs duties and sales and other taxes already paid or payable;
 - iii. The cost of transportation, insurance, and other costs incidental to delivery of the Goods to their final destination; and
 - iv. The price of other (incidental) services, if any, listed in **Section VII** (**Technical Specifications**).
 - b. For Goods offered from abroad:
 - i. Unless otherwise stated in the **BDS**, the price of the Goods shall be quoted delivered duty paid (DDP) with the place of destination in the Philippines as specified in the **BDS**. In quoting the price, the Bidder shall be free to use transportation through carriers registered in any eligible country. Similarly, the Bidder may obtain insurance services from any eligible source country.
 - ii. The price of other (incidental) services, if any, as listed in **Section VII (Technical Specifications).**

13. Bid and Payment Currencies

- 13.1. For Goods that the Bidder will supply from outside the Philippines, the bid prices may be quoted in the local currency or tradeable currency accepted by the BSP at the discretion of the Bidder. However, for purposes of bid evaluation, Bids denominated in foreign currencies, shall be converted to Philippine currency based on the exchange rate as published in the BSP reference rate bulletin on the day of the bid opening.
- 13.2. Payment of the contract price shall be made in **Philippine Pesos**.

14. Bid Security

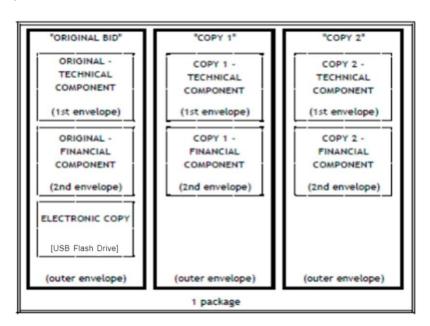
- 14.1. The Bidder shall submit a Bid Securing Declaration or any form of Bid Security in the amount indicated in the **BDS**, which shall be not less than the percentage of the ABC in accordance with the schedule in the **BDS**.
- 14.2. The Bid and bid security shall be valid until <u>16 December 2025</u>. Any Bid not accompanied by an acceptable bid security shall be rejected by the Procuring Entity as non-responsive.

15. Sealing and Marking of Bids

Each Bidder shall submit one copy of the first and second components of its Bid.

The Procuring Entity may request additional hard copies and/or electronic copies of the Bid. However, failure of the Bidders to comply with the said request shall not be a ground for disqualification.

Each Bidder shall submit one (1) original and three (3) copies of the technical and financial components of its bid as illustrated below:



In addition, all documents comprising the Technical and Financial Components shall be electronically scanned and recorded in a USB flash drive. This USB Flash Drive shall be marked as "ELECTRONIC COPY" and shall be put inside the sealed envelope labelled "ORIGINAL BID".

All submissions must be contained and sealed in one (1) package.

Each sealed Bid shall be labelled as follows:

<HEADER/LABEL>

ATTENTION: THE BAC CHAIRPERSON

INSURANCE COMMISSION

1071 United Nations Avenue, Ermita Manila, 1000

NAME OF PROJECT: Project Name

PROJECT REFERENCE NO.: Project Reference Number

DATE AND TIME OF BID OPENING: Date and Time

BIDDER'S NAME: Company Name

BIDDER'S ADDRESS: Company Address

DO NOT OPEN BEFORE DATE AND TIME OF BID OPENING

<HEADER/LABEL> shall be:

1. "ORIGINAL BID PLUS TWO COPIES INSIDE" - for the bid package

- 2. "ORIGINAL BID" for the 1st outer envelope
 - "ORIGINAL TECHNICAL COMPONENT" for the 1st envelope inside the 1st outer envelope
 - 2. "ORIGINAL FINANCIAL COMPONENT" for the 2nd envelope inside the 1st outer envelope
 - 3. **"ELECTRONIC COPY"** USB Flash Drive containing the electronic **copy of** both Technical and Financial Component
- 3. "COPY 1" for the 2nd outer envelope
 - a. "COPY 1 TECHNICAL COMPONENT" for the 1st envelope inside the 2nd outer envelope
 - b. "COPY 1- FINANCIAL COMPONENT" for the 2nd envelope inside the 2nd outer envelope
- 4. "COPY 2" for the 3rd outer envelope
 - a. "COPY 2 TECHNICAL COMPONENT" for the 1st envelope inside the 3rd outer envelope
 - b. "COPY 2- FINANCIAL COMPONENT" for the 2nd envelope inside the 3rd outer envelope

If the Procuring Entity allows the submission of bids through online submission or any other electronic means, the Bidder shall submit an electronic copy of its Bid, which must be digitally signed. An electronic copy that cannot be opened or is corrupted shall be considered non-responsive and, thus, automatically disqualified.

16. Deadline for Submission of Bids

16.1. The Bidders shall submit on the specified date and time and either at its physical address or through online submission as indicated in **Paragraph** 7 of the **IB**.

17. Opening and Preliminary Examination of Bids

17.1. The BAC shall open the Bids in public at the time, on the date, and at the place specified in **Paragraph 9** of the **IB**. The Bidders' representatives who are present shall sign a register evidencing their attendance. In case videoconferencing, webcasting or other similar technologies will be used, attendance of participants shall likewise be recorded by the BAC Secretariat.

In case the Bids cannot be opened as scheduled due to justifiable reasons, the rescheduling requirements under Section 29 of the 2016 revised IRR of RA No. 9184 shall prevail.

17.2. The preliminary examination of bids shall be governed by Section 30 of the 2016 revised IRR of RA No. 9184.

18. Domestic Preference

18.1. The Procuring Entity will grant a margin of preference for the purpose of comparison of Bids in accordance with Section 43.1.2 of the 2016 revised IRR of RA No. 9184.

19. Detailed Evaluation and Comparison of Bids

- 19.1. The Procuring BAC shall immediately conduct a detailed evaluation of all Bids rated "passed," using non-discretionary pass/fail criteria. The BAC shall consider the conditions in the evaluation of Bids under Section 32.2 of the 2016 revised IRR of RA No. 9184.
- 19.2. If the Project allows partial bids, bidders may submit a proposal on any of the lots or items, and evaluation will be undertaken on a per lot or item basis, as the case maybe. In this case, the Bid Security as required by ITB Clause 15 shall be submitted for each lot or item separately.
- 19.3. The descriptions of the lots or items shall be indicated in Section VII (Technical Specifications), although the ABCs of these lots or items are indicated in the BDS for purposes of the NFCC computation pursuant to Section 23.4.2.6 of the 2016 revised IRR of RA No. 9184. The NFCC must be sufficient for the total of the ABCs for all the lots or items participated in by the prospective Bidder.
- 19.4. The Project shall be awarded as One (1) Project having several items that shall be awarded as one contract.

19.5. Except for bidders submitting a committed Line of Credit from a Universal or Commercial Bank in lieu of its NFCC computation, all Bids must include the NFCC computation pursuant to Section 23.4.1.4 of the 2016 revised IRR of RA No. 9184, which must be sufficient for the total of the ABCs for all the lots or items participated in by the prospective Bidder. For bidders submitting the committed Line of Credit, it must be at least equal to ten percent (10%) of the ABCs for all the lots or items participated in by the prospective Bidder.

20. Post-Qualification

20.1. Within a non-extendible period of five (5) calendar days from receipt by the Bidder of the notice from the BAC that it submitted the Lowest Calculated Bid, the Bidder shall submit its latest income and business tax returns filed and paid through the BIR Electronic Filing and Payment System (eFPS) and other appropriate licenses and permits required by law and stated in the BDS.

21. Signing of the Contract

21.1. The documents required in Section 37.2 of the 2016 revised IRR of RA No. 9184 shall form part of the Contract. Additional Contract documents are indicated in the **BDS**.

Section III. Bid Data Sheet

Bid Data Sheet

ITB Clause							
5.3	For this purpose, contracts similar to the Project shall be:						
	 a. Subscription to Managed Security Operations Center (MSOC) b. Completed within <i>Five (5) years</i> prior to the deadline for the submission and receipt of bids. 						
7.1	Subcontracting is not allowed.						
12	The price of the Goods shall be quoted Delivery Duty Paid (DDP) to 1071 United Nations, Ermita Manila or the applicable International Commercial Terms (INCOTERMS) for this Project.						
14.1	The bid security shall be in the form of a Bid Securing Declaration, or any of following forms and amounts:					on, or any of the	
	Approved Budget for the Contract (PhP) C Mana Ba G Irrevoo		Ca Manaq Ba Gu Irrevoc	ount Cash, ashier's/ ger's Check, nk Draft/ uarantee/ able Letter of edit (2%)	Surety Bond callable upon demand issued by a surety or insurance company duly certified by the Insurance Commission (5%)		Bid Securing Declaration (Pursuant to GPPB Resolution No. 03-2012)
	20,000,000.00		400,000.00		1,000,000.00		No required amount
If the Bid Security is in the form of cashier's/manager's check, the payee sh "INSURANCE COMMISSION". 19.3 The Project will be awarded in One (1) Lot:					ne payee shall be		
19.5	The Project will be awarded in One (1) Lot:						
	Lot No.	Qua	ntity	Subscription to Managed Security Operations Center (MSOC) for the Insurance Commission			proved Budget or the Contract
	1	1	lot			Php20,000,000.00	

- Post Qualification: Within a non-extendible period of **five (5) calendar days** from receipt by the supplier of the Notice from the BAC that the supplier has the Single/Lowest Calculated Bid (S/LCB), the Supplier shall submit and/or present the following requirements for post qualification:
 - 1. Present original copy and submit certified true copies of the following:
 - a. Registration certificate from SEC, Department of Trade and Industry (DTI) for sole proprietorship, or CDA for cooperatives;
 - b. Valid and current Business/Mayor's Permit issued to bidder by the city or municipality where the principal place of business of the bidder is located or the equivalent document for Exclusive Economic Zones or Areas:
 - c. Valid and current Tax Clearance per E.O. 398, series of 2005, as finally reviewed and approved by the Bureau of Internal Revenue (BIR);
 - d. Audited Financial Statements (AFS) for CY 2024 received (with stamped receipt or with attached copy of acknowledgement thru email) by the Bureau of Internal Revenue (BIR) or its duly accredited and authorized institutions dated CY 2024;
 - e. 2024 Annual Income Tax Return and Latest Income Tax Returns per Revenue Regulations 3-2005; Tax returns filed through the Electronic Filing and Payments System (EFPS). The latest income and business tax returns are those within the last six months preceding the date of bid submission (including copy of VAT returns and corresponding payments for the last 6 months);
 - 2. **Present original copy** of the End-User's Acceptance or Official Receipt/Sales Invoice relative to Single Largest Completed Contract per submitted IC Form No. 4
 - 3. Submit digital/scanned copy of the post-qualification documents stored in Universal Serial Bus (USB) flash drive.

Failure of the supplier, declared as Single/Lowest Calculated Bid (S/LCB), to duly submit the above requirements or a finding against the veracity of such shall be ground for forfeiture of the bid security and disqualify the Supplier for award.

N.B. Documents submitted during post-qualification as part of post qualification documents, must be certified by the authorized representative to be true copy/ies from the original.

Section IV. General Conditions of Contract

1. Scope of Contract

This Contract shall include all such items, although not specifically mentioned, that can be reasonably inferred as being required for its completion as if such items were expressly mentioned herein. All the provisions of RA No. 12009 and its IRR, including the Generic Procurement Manual, and associated issuances, constitute the primary source for the terms and conditions of the Contract, and thus, applicable in contract implementation. Herein clauses shall serve as the secondary source for the terms and conditions of the Contract.

This is without prejudice to Sections 74.1 and 74.2 of the 2016 revised IRR of RA No. 9184 allowing the GPPB to amend the IRR, which shall be applied to all procurement activities, the advertisement, posting, or invitation of which were issued after the effectivity of the said amendment.

Additional requirements for the completion of this Contract shall be provided in the **Special Conditions of Contract (SCC)**.

2. Advance Payment and Terms of Payment

- 2.1. Advance payment of the contract amount is provided under Annex "D" of the revised 2016 IRR of RA No. 9184.
- 2.2. The Procuring Entity is allowed to determine the terms of payment on the partial or staggered delivery of the Goods procured, provided such partial payment shall correspond to the value of the goods delivered and accepted in accordance with prevailing accounting and auditing rules and regulations. The terms of payment are indicated in the **SCC**.

3. Performance Security

Within ten (10) calendar days from receipt of the Notice of Award by the Bidder from the Procuring Entity but in no case later than prior to the signing of the Contract by both parties, the successful Bidder shall furnish the performance security in any of the forms prescribed in Section 39 of the 2016 revised IRR of RA No. 9184.

4. Inspection and Tests

The Procuring Entity or its representative shall have the right to inspect and/or to test the Goods to confirm their conformity to the or Framework Agreement} specifications at no extra cost to the Procuring Entity in accordance with the Generic Procurement Manual. In addition to tests in the SCC, Section IV (Technical Specifications) shall specify what inspections and/or tests the Procuring Entity requires, and where they are to be conducted. The Procuring Entity shall notify the Supplier in writing, in a timely manner, of the identity of any representatives retained for these purposes.

All reasonable facilities and assistance for the inspection and testing of Goods, including access to drawings and production data, shall be provided by the Supplier to the authorized inspectors at no charge to the Procuring Entity.

5. Warranty

- 5.1. In order to assure that manufacturing defects shall be corrected by the Supplier, a warranty shall be required from the Supplier as provided under Section 62.1 of the 2016 revised IRR of RA No. 9184.
- 5.2. The Procuring Entity shall promptly notify the Supplier in writing of any claims arising under this warranty. Upon receipt of such notice, the Supplier shall, repair or replace the defective Goods or parts thereof without cost to the Procuring Entity, pursuant to the Generic Procurement Manual.

6. Liability of the Supplier

The Supplier's liability under this Contract shall be as provided by the laws of the Republic of the Philippines.

If the Supplier is a joint venture, all partners to the joint venture shall be jointly and severally liable to the Procuring Entity.

Section V. Special Conditions of Contract

Special Conditions of Contract

GCC Clause					
1	The Project Site is: INSURANCE COMMISSION 1071 United Nations Avenue Ermita, Manila Delivery and Documents — For purposes of the Contract, "EXW," "FOB," "FCA," "CIF," "CIP," "DDP" and other trade terms used to describe the obligations of the parties shall have the meanings assigned to them by the current edition of INCOTERMS published by the International Chamber of Commerce, Paris. The Delivery terms of this Contract shall be as follows: The delivery terms applicable to this Contract are delivered to Insurance Commission, 1071 United Nations Avenue, Ermita, Manila. Risk and title will pass from the Supplier to the Procuring Entity upon receipt and final acceptance of the Goods at their final destination. Delivery of the Goods shall be made by the Supplier in accordance with the terms specified in Section VI (Schedule of Requirements). For purposes of this Clause, the Procuring Entity's Representative at the Project Site is Ms. LOUISE D. ESPORLAS of the Information Systems				
	 Incidental Services – The Supplier is required to provide all the following services, including additional services, if any, specified in Section VI. Schedule of Requirements: a. performance or supervision of on-site assembly and/or start-up of the supplied Goods; b. furnishing of tools required for assembly and/or maintenance of the supplied Goods; c. furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied Goods; d. performance or supervision or maintenance and/or repair of the supplied Goods, for a period of time agreed by the parties, provided that this service shall not relieve the Supplier of any warranty obligations under this Contract; and e. training of the Procuring Entity's personnel, at the Supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied Goods. 				

	f. The Contract price for the Goods shall include the prices charged by the Supplier for incidental services and shall not exceed the prevailing rates charged to other parties by the Supplier for similar services.
2.2	Intellectual Property Rights – The Supplier shall indemnify the Procuring Entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the Goods or any part thereof.
	Payment shall be made in accordance with Section VI. Schedule of Requirements and upon completion of the contract and submission of complete documentary requirements in accordance with prevailing accounting and auditing rules and regulations.
4	The inspections and tests that will be conducted by the:
	Inspection conducted by the Internal Control Unit of the Procuring Entity; and
	2. IS Personnel of the Insurance Commission

Section VI. Schedule of Requirements

The delivery schedule expressed as days stipulates hereafter as delivery period, which is the date of delivery to the project site.

1. The delivery schedule shall be as indicated below:

MILESTONE	DELIVERABLES	QTY	U/M	DELIVERY
1	Project Initiation	1	Lot	15 calendar days from NTP
2	Onboarding and Setup	1	Lot	15 calendar days from PM 1
3	MSOC fully operational with real-time monitoring and reporting activated	1	Lot	15 calendar days from PM 2
4	Midterm Evaluation	1	Lot	At the end of the 6 th month
5	Completion report, knowledge transfer, and turnover of documentation	1	Lot	End of contract term

2. Service Level Agreement/Warranty Certificate

The winning bidder must submit implementation Schedule indicating the required activities and the date of implementation, Sales/Service Invoice, and Service Level Agreement (SLA)/Warranty Certificate.

3. Acceptance

Acceptance shall be issued upon compliance of the foregoing. All deliverables mentioned above shall be checked by IC and complied by the winning bidder before the final acceptance and turnover of the project.

4. Liquidated Damages

- i. Liquidated Damages will be imposed if the delivery of the required documents and/or any deliverables will not be accomplished by the winning bidder based on the delivery schedule.
- ii. The applicable rate for the liquidated damages is one tenth (1/10) of one(1) percent of the total bid price of the winning bidder for every day of delay.

5. Payment Terms

Payment shall be made thirty (30) days after issuance of the Certificate of Acceptance by the Procuring Entity per project milestone, subject to the submission of complete supporting documents. The schedule of payment will be based on the project milestones given by the table below:

Milestone	Deliverables	Delivery	% of Contract Price
PM 1: Project Initiation	Signed contract, approved inception report, kick-off meeting, and workplan	Within 15 calendar days from NTP	10%
PM 2: Onboarding and Setup	Deployment of required hardware/software, configuration of monitoring tools, and user onboarding completed	Within 15 calendar days from PM 1	25%
PM 3: Go-Live & Handover	MSOC fully operational with real- time monitoring and reporting activated	Within 15 calendar days from PM 2	25%
PM 4: Midterm Evaluation	Submission of midterm operations report, SLA compliance check, and performance audit	At the end of the 6 th month	20%
PM 5: Final Acceptance	Completion report, knowledge transfer, and turnover of documentation	End of contract term	20%

I hereby certify to comply and deliver all the above requirements.

Name of Company

Address

Signature over Printed Name (Duly authorized to sign the Bid)

Telephone/Fax Number

Section VII. Technical Specifications

Insavaance Commission

I. BACKGROUND

The Insurance Commission (IC), as a financial regulatory agency, handles sensitive and critical information that must be protected against evolving cyber threats. In line with the Commission's information security governance framework and digital transformation efforts, the IC intends to engage the services of a Managed Security Operations Center (MSOC) to strengthen its cybersecurity posture, enhance incident detection and response capabilities, and ensure continuous monitoring of its ICT infrastructure.

The project also supports the Commission's commitment to Gender and Development (GAD) by promoting inclusive and gender-responsive cybersecurity initiatives. This includes ensuring that incident response, capacity-building activities, and governance frameworks consider the diverse needs and experiences of all stakeholders, especially those from marginalized or underrepresented groups.

II. OBJECTIVES

The engagement aims to achieve the following:

- 1. **Establish 24/7 security monitoring** and threat detection across IC's digital assets.
- 2. **Enhance incident response** through real-time alerting and coordinated mitigation efforts.
- 3. **Proactively detect vulnerabilities** and indicators of compromise (IOCs) through threat intelligence and behavioral analysis.
- Ensure compliance with national cybersecurity policies, the Data Privacy Act of 2012, and industry best practices (e.g., ISO/IEC 27001, NIST CSF).
- 5. **Reduce cyber risk exposure** and minimize potential operational disruptions due to cyber incidents.
- 6. **Promote gender-responsive cybersecurity practices** by integrating GAD principles in threat response, capacity development, and security governance.

III. SCOPE OF WORK

The Managed SOC provider shall deliver the following services:

1. Supply and Implementation of Managed Security Operations Center Platform

- Hardware Installation and Start Up
- Installation and Configuration of Data Processor
- o Installation and Configuration of Sensors
- Integration with Different Data Sources
- Custom Reports and Dashboard Configuration
- Custom Alert Creation

2. Security Monitoring and Alerting

 24/7/365 real-time monitoring of logs, events, and activities across endpoints, servers, networks, cloud services, and applications. Log collection and centralized analysis using SIEM (Security Information and Event Management) technology.

3. Threat Detection and Incident Response

- Threat hunting and detection based on known indicators and behavioral analytics.
- Incident triage, investigation, and actionable recommendations or containment support.
- Support for response coordination and root-cause analysis.

4. Vulnerability Management

- Regular scanning and reporting of vulnerabilities in systems and applications.
- Prioritization of risks based on severity and potential impact.

5. Threat Intelligence and Reporting

- Access to up-to-date threat intelligence feeds.
- Monthly and quarterly security posture reports, including recommendations for improvement.

6. Security Advisory and Technical Support

- Assistance in developing playbooks and incident response procedures.
- Cybersecurity advisory support and knowledge sharing sessions.

7. Security Compliance and Governance

- Alignment with DICT's National Cybersecurity Plan and relevant government circulars.
- Support for internal and external audits (as needed).

8. Gender-Responsive Cybersecurity and Capacity Development

- Integrate GAD principles in the development and delivery of security training and awareness sessions, including efforts to encourage the participation of women and other underrepresented groups in technical upskilling.
- Provide recommendations and best practices to address gender-related risks in cybersecurity, such as online gender-based violence and targeted threats.
- Ensure that playbooks, response procedures, and user guidelines reflect inclusive language and account for diverse user needs.

IV. DELIVERABLES

- 1. Fully operational Managed SOC service within 45 days from receipt of the Notice to Proceed.
- 2. Security Sensor and Data Processor with a data ingestion of 100 GB per day license and scalable to 300 GB.
- 3. Access to a secure client portal for real-time incident tracking and status monitoring.
- 4. Incident reports and response recommendations within the prescribed timeline depending on the severity.
- 5. Monthly security dashboards and threat intelligence briefings to the Information Systems Division.
- 6. Quarterly and annual consolidated security reports with metrics and trends.

- 7. Advanced Cybersecurity trainings with certification exam for four (4) IC Information Systems (IS) personnel.
- 8. Conduct of at least one (1) cybersecurity awareness session tailored with the assistance of the IC IS Division that incorporates gender perspectives, with a summary report including participant sex-disaggregated data.

V. MSOC MANPOWER

MINIMUM CERTIFICATIONS REQUIRED:

- 1. The winning bidder shall submit the names, Certificates of Employment (CoE), and proof of certifications for at least five (5) full-time regular employees who have been employed with the company for a minimum of one (1) year. Each of these employees must hold the following certifications:
 - ISC Certified in Cybersecurity
 - Certified Associate of the SOC Platform
- 2. The winning bidder shall have a minimum of three (3) SOC analysts holding the following certifications, and shall submit the corresponding certificates as proof:
 - Certified Admin Associate of the SOC Platform
 - CompTIA Security+ Certified
- 3. The winning bidder shall have a minimum of four (4) SOC analysts holding the following certification, and shall submit the corresponding certificates as proof:
 - CompTIA CvSA+ Certified
- 4. The winning bidder is required to provide a dedicated Project Manager responsible for the comprehensive management and oversight of the project.
 - Must have at least one (1) Senior Certified Project Manager Professional (PMP)

NOTE: The provider is encouraged to promote gender balance in the deployment of personnel and uphold a non-discriminatory workplace environment in line with GAD principles.

SOC LEVELS/TIERS:

Level 1: Security Monitoring and Triage (Tier 1)

Primary Role: 24/7 monitoring, alert triage, and basic incident handling. Core Responsibilities:

- Monitor SIEM dashboards and security alerts
- · Perform initial analysis and triage of events
- Document and escalate alerts to L2 if needed
- Handle low-complexity alerts (e.g., phishing reports, blocked IPs)
- · Generate weekly security reports

At least one (1) Level/Tier 1 personnel must report to the IC Head Office two (2) days a week, from 8:00AM to 5:00PM.

Level 2: Incident Response and Investigation (Tier 2)

Primary Role: In-depth analysis, incident validation, and containment actions. Core Responsibilities:

- Investigate escalated incidents from L1
- Coordinate with IC IS and IT for containment and remediation.
- Perform log correlation and forensic analysis
- Fine-tune SIEM rules and use cases
- Assist in vulnerability management activities

Level 3: Threat Hunting and Engineering (Tier 3)

Primary Role: Lead complex investigations, perform threat hunting, fine-tune security tooling, and ensure alignment with organizational security strategy. This level will be composed of both internal IC security and external Managed SOC support.

Core Responsibilities:

- Lead advanced incident investigations escalated from Level 2
- Collaborate on forensic analysis, malware reverse engineering, and root cause assessment
- Conduct proactive threat hunting across logs, endpoints, and network data
- Develop and optimize detection content (e.g., SIEM rules, correlation logic)
- Support threat intelligence integration and MITRE ATT&CK mapping
- Participate in continuous improvement of playbooks, response procedures, and SOC KPIs
- Coordinate with internal IC team on:
 - Information Security governance, policy updates, and compliance (e.g., DICT, NPC, ISO/IEC 27001)
 - Risk assessment and remediation planning
 - Architecture and control enhancements
 - Incident post-mortems and reporting to management or regulators

VI. DURATION

The subscription shall be for a period of twelve (12) months.

VII. TECHNICAL AND SECURITY REQUIREMENTS

- Data collected must be stored securely in compliance with the Data Privacy Act of 2012.
- 2. No IC data may be used to train or feed into external Al or machine learning models.
- 3. The provider must maintain a **Security Operations Center located in the Philippines**, with optional global support as backup.
- 4. The solution must be on-premise and also software based that can be installed in a virtual and cloud environments security operation platform with built-in and fully integrated (single interface/single management platform/Single license) next generation NGSIEM, UEBA, NDR, FIM, Sandboxing, TIP and SOAR capabilities, as well as open integration to existing security stacks and future security tools, to automate cybersecurity threat detection, investigation, and response across the entire attack surface.
- 5. The solution must have NG-SIEM natively to provide a centralized location for gathering and organizing data from any existing security control, IT, and productivity tool using pre-built integrations that are easy to use and **do not incur additional costs for integrating new security tools**.
- 6. The solution must have NDR natively built-in to provide visibility into threats at the network layer to stop attacks faster to limit potential damage.
- 7. The solution must include UEBA natively to analyze traffic and produce security status and event information on individual users, as well as monitor network assets and analyze their behavior to detect threats.
- 8. The solution must include File Integrity Monitoring to track changes to specified files and directories, such as file changes, file creations, and file deletion.
- 9. The solution must have a built-in sandbox capable of detecting reassembled files over the wire that, if found to be malicious, will actively detonate in a Malware Sandbox to detect novel threats.
- 10. The solution must be able to collect data from multiple sites using distributed sensors/data collectors.
- 11. The solution must be able to collect data without limiting the type and number of devices to collect from.
- 12. The software solution must be scalable and capable of accommodating a **minimum of 100 GB data ingestion**.
- 13. The solution must have native sensors that can be delivered on-premises as a purpose-built appliance, a virtual appliance (VMware, Microsoft Hyper-V, or KVM), or in the cloud, such as AWS, Azure, Google Cloud Platform, or Oracle Cloud Infrastructure.
- 14. The solution's native sensor must be prepackaged with network IDS, deep packet inspection, and Malware Sandbox functionality.
- 15. The solution must integrate threat intelligence and telemetry data from multiple sources with security analytics to contextualize and correlate security alerts.
- 16. The solution must be able to securely transmit collected network telemetry and logs to a secured storage.

- 17. The solution must integrate threat intelligence and telemetry data from multiple sources and other security tools with security analytics to contextualize and correlate security alerts.
- 18. The solution must have SOAR built-in to provide both manual and automated response to cyber threats using pre-defined playbooks and pre-built integrations to security, IT, and productivity products, ensuring identified threats are mitigated appropriately and consistently.
- 19. The solution must be able to automatically generate novel alerts based on input data sources and applying Machine Learning models, such as finding anomalous patterns based on parent child process relationships, unusual application connections or usage, unusually high user command execution rates, and unusually high numbers of connections to non-standard ports for an application.
- 20. The solution must automatically integrate its own Threat Intelligence Platform (TIP) into its architecture for data enrichment to rapidly identify attack paths and previous interactions with known bad actors, increasing threat detection accuracy while decreasing response time.
- 21. The solution must be capable of catching, extracting, and reassembling malware that travels through the network via HTTP, FTP, SMB, and SMTP.
- 22. The solution must be capable of forwarding malicious files to an external HTTPS server.
- 23. The solution must be able to translate an IP address into a geographical location or reputation.
- 24. The solution must be able to override the geolocation gathered from geolocation databases by manually defining the geolocation associated with specified IP addresses.
- 25. The solution must have an aggregator that can be deployed as a virtual appliance and act as a proxy to forward traffic from other sensors to the central data repository.
- 26. The solution must support Geo Location Public IP look up.
- 27. The solution must have reputation-based threat intelligence that automatically enriches network data and logs during real-time ingestion to add context to the data, thereby improving the analyst's threat detection, investigation, and hunting.
- 28. The solution must be able to cut through the noise of an overwhelming volume of alerts by automating both threat detection (via AI and machine learning) and response (via automated threat hunting).
- 29. The solution must ensure that security events and incidents are accessible and searchable within twelve (12) months. As needed, evidence from security incidents is made available for historical analysis.
- 30. The solution must be capable to collect different types of metadata (e.g., logs, security events, network flows, among others) from data sources and shall include log compression and industry standard encryption at rest and in transit to ensure security of captured data from disclosure to disinterested parties.
- 31. The solution must automatically normalize and enrich data from any source with context including threat intelligence, user details, device information, Geographical location to enable detailed, extensible data analytics.
- 32. The solution must be capable of collecting and normalizing server logs, network packets, server process data, file data, and threat intelligence data into JSON-formatted records.

- 33. The solution must include an alert statistics dashboard that allows analysts to quickly examine any discovered alerts immediately, such as:
 - a. Graph of critical vs. total alert status
 - b. Show the Open vs. Total alert graph.
 - c. Show the Alert trend
- 34. The solution must be capable of ingesting TLS encrypted syslog and syslogng logs.
- 35. The solution must have a sensor that can be deployed as an agent in Windows Servers (Windows Server 2008 R2, 2012, 2016, and 2019) to collect event data related to the following:
 - a. Hardware
 - b. Security
 - c. System
 - d. Windows Firewall
 - e. Windows Defender
 - f. Windows PowerShell
- 36. The solution must be able to integrate with domain controllers to enrich data collected with the relationship between users and IP addresses.
- 37. The solution must be able to integrate with a DHCP server to determine the relationship between hostnames and IP addresses and track devices when the IP address changes.
- 38. The solution must be able to ingest Windows Sysmon events.
- 39. The solution must be able to correlate traffic, processes, users, and commands in order to detect security, DDoS, and breach attempts.
- 40. The solution must have a collector that can be deployed as an agent in Linux Servers (RHEL, CentOS, Debian, Ubuntu, Amazon Linux, Oracle Linux, Suse Linux) to monitor and capture the following information:
 - a. Process info
 - b. Command execution
 - c. Files
 - d. File events
- 41. The solution must include a tool for finding and visualizing correlations between events.
- 42. The solution must have a visual tool for focusing in on a single entity (Host, IP, URL, or User) in a security event and viewing its relationship to other entities.
- 43. The solution must include out-of-the-box threat hunting templates that can be edited, copied, and exported.
- 44. The solution must be capable of removing duplicate data through packet deduplication.
- 45. The solution must be able to reduce the number of metadata gathered for SMB commands.
- 46. The solution must automatically compress the ingested data.
- 47. The solution must be capable of sending alerts to relevant personnel regarding security issues based on correlated events.
- 48. The solution must be capable of serving any number of logical network data or log segregation based on specific divisions, functionalities, or locations that the user considers to be managed separately. Not only should security information be kept separate, but machine learning-based threat detections should also be distinct for each division.

49. Security guidelines and playbooks must **use inclusive language** and reflect considerations for **protecting users from gender-targeted cyber threats** such as online harassment or doxxing.

VIII. EVALUATION CRITERIA

- 1. **Functional coverage of SOC services** Bids will be assessed based on the comprehensiveness of the offered security operations services, including monitoring, threat detection, incident response, and reporting capabilities.
- 2. **Security certifications and credentials** The provider's possession of relevant certifications such as ISO/IEC 27001 or other recognized standards will be evaluated to ensure alignment with best practices in information security management.
- 3. **Local support and response time** Consideration will be given to providers with a local presence and the capacity to offer timely support and rapid incident response, preferably through a SOC based in the Philippines.
- 4. **Cost efficiency and pricing transparency** Proposals will be reviewed for cost-effectiveness, with a focus on transparent pricing structures that provide clear value for money within the constraints of public sector budgeting.
- 5. **Experience with public sector or regulatory agencies** Preference will be given to providers with demonstrated experience in delivering Managed SOC services to government entities or financial regulators, indicating familiarity with sector-specific requirements and challenges.
- 6. Incorporation of **gender-responsive strategies** in capacity-building, incident response, and user engagement will be considered an added value.

Section VIII. Checklist of Technical and Financial Documents

Inggraance Commission

Technical and Financial Documents

I. TECHNICAL COMPONENT ENVELOPE

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Class "A" Documents Legal Documents Valid and current Certificate of PhilGEPS Registration Certificate (Platinum Membership) (all pages) in accordance with Section 8.5.2 П of the IRR (pursuant to GPPB Resolution No. 15-2021 dated 14 October 2021); **Technical Documents** (b) Statement of the prospective bidder of all its ongoing government and private contracts, including contracts awarded but not yet started, if П any, whether similar or not similar in nature and complexity to the contract to be bid (per IC Form No. 3); and Statement of the bidder's Single Largest Completed Contract (SLCC) of similar nature within the last five (5) years from the date of submission and receipt of bids equivalent to at least fifty (50%) of the total ABC (per IC Form No. 4); and (d) Original copy of Bid Security. If in the form of a Surety Bond, submit also a certification issued by the Insurance Commission; Original copy of Notarized Bid Securing Declaration (per IC Form No. 8); and Conformity with the Technical Specifications, which may include production/delivery schedule, manpower requirements, and/or П aftersales/parts, (per IC Form No. 6); and Original duly signed Omnibus Sworn Statement (OSS); and if (f) applicable, Original Notarized Secretary's Certificate in case of a

Bidder (per IC Form No. 7)

corporation, partnership, or cooperative; or Original Special Power of

Attorney of all members of the joint venture giving full power and authority to its officer to sign the OSS and do acts to represent the

Financial Documents

)]		The Supplier's audited financial statements, showing, among others, the Supplier's total and current assets and liabilities, stamped "received" by the BIR or its duly accredited and authorized institutions, for the preceding calendar year which should not be earlier than two (2) years from the date of bid submission; and
	_ `	,	The prospective bidder's computation of Net Financial Contracting Capacity (NFCC); or A committed Line of Credit from a Universal or Commercial Bank in lieu of its NFCC computation.
•		=	·
Class	3 "E	3" D	ocuments
_	_	,	If applicable, a duly signed joint venture agreement (JVA) in case the joint venture is already in existence; or
			duly notarized statements from all the potential joint venture partners stating that they will enter into and abide by the provisions of the JVA in the instance that the bid is successful.
<u>0</u>	the	r do	cumentary requirements under RA No. 9184 (as applicable)
	([For foreign bidders claiming by reason of their country's extension of reciprocal rights to Filipinos] Certification from the relevant government office of their country stating that Filipinos are allowed to participate in
] (government procurement activities for the same item or product. Certification from the DTI if the Bidder claims preference as a Domestic Bidder or Domestic Entity.
II.	FI	INAN	NCIAL COMPONENT ENVELOPE
]	1.	Original of duly signed and accomplished Financial Bid Form; and
] ;	2.	Original of duly signed and accomplished Price Schedule(s).

BID FORMS

FORM NO.	FORM TITLE
IC Form No. 1	BID FORM
IC Form No. 1-A	DETAILED BID PRICE SCHEDULE
IC Form No. 2	FINANCIAL DOCUMENTS FOR ELIGIBILITY
IC Form No. 3	LIST OF ALL ONGOING GOVERNMENT & PRIVATE CONTRACTS INCLUDING CONTRACTS AWARDED BUT NOT YET STARTED
IC Form No. 4	STATEMENT IDENTIFYING THE BIDDER'S SINGLE LARGEST COMPLETED CONTRACT SIMILAR TO THE CONTRACT TO BE BID WITHIN THE LAST FIVE (5) YEARS
IC Form No. 5	JOINT VENTURE AGREEMENT
IC Form No. 6	CONFORMITY WITH SECTION VI (SCHEDULE OF REQUIREMENTS) AND SECTION VII (TECHNICAL SPECIFICATIONS
IC Form No. 7	OMNIBUS SWORN STATEMENT
IC Form No. 8	BID SECURING DECLARATION

Bid Form for the Procurement of Goods Ishall be submitted with the Bidl

BID FORM Date: Project Identification No. :

To: [name and address of Procuring Entity]

Having examined the Philippine Bidding Documents (PBDs) including the Supplemental or Bid Bulletin Numbers [insert numbers], the receipt of which is hereby duly acknowledged, we, the undersigned, offer to [supply/deliver/perform] [description of the Goods] in conformity with the said PBDs for the sum of Itotal Bid amount in words and figures] or the total calculated bid price, as evaluated and corrected for computational errors, and other bid modifications in accordance with the Price Schedules attached herewith and made part of this Bid. The total bid price includes the cost of all taxes, such as, but not limited to: [specify the applicable taxes, e.g. (i) value added tax (VAT), (ii) income tax, (iii) local taxes, and (iv) other fiscal levies and duties], which are itemized herein or in the Price Schedules,

If our Bid is accepted, we undertake:

- a. to deliver the goods in accordance with the delivery schedule specified in the Schedule of Requirements of the Philippine Bidding Documents (PBDs);
- b. to provide a performance security in the form, amounts, and within the times prescribed in the PBDs;
- c. to abide by the Bid Validity Period specified in the PBDs and it shall remain binding upon us at any time before the expiration of that period.

Insert this paragraph if Foreign-Assisted Project with the Development Partner: Commissions or gratuities, if any, paid or to be paid by us to agents relating to this Bid, and to contract execution if we are awarded the contract, are listed below:

Name and address		
Amount and Purpose		
of agent Currency		
Commission or gratuity		

(if none, state "None")]	
(II HOHE, State MOHE)	

Until a formal Contract is prepared and executed, this Bid, together with your written acceptance thereof and your Notice of Award, shall be binding upon us.

We understand that you are not bound to accept the Lowest Calculated Bid or any Bid you may receive.

We certify/confirm that we comply with the eligibility requirements pursuant to the PBDs.

The undersigned is authorized to submit the bid on behalf of [name of the bidder] as evidenced by the attached [state the written authority].

We acknowledge that failure to sign each and every page of this Bid Form, including the attached Schedule of Prices, shall be a ground for the rejection of our bid.

Name	
Legal Capacity	:
Signature	:
Duly authorized	to sign the Bid for and behalf of :
Date Date	BRAAMCE Commission

IC Form No. 1-A

For Goods Offered from Within the Philippines Detailed Bid Price Schedule

Date: _____Project ID No: _____

	<u>:</u> Subsc ce Commiss		Managed	Security	Oper	ations	Center	(MSO	C) for t	he
	Bidding: Bidding:									
(Supplie	er's Name/	Address/T	el. No.)	_						
	Fo	or Goods	Offered fro	om Withir	n the F	Philipp	ines			
LOT NO.		DESCRI	PTION		QTY	U/M	Unit P	rice	Total I	Price
1	Subscriptions Operations Insurance	s Center	lanaged ((MSOC) on	Security for the	nn	lot	\$\$9	br	1	
				TC	TAL E	3ID PR	ICE, Pe	sos :		
						Plus	12% R\	/AT:		
					TOTA	L BID	PRICE F	PHP :		
Total A	Amount in V	Words :								
						(Phi	P)
Name of	f Bidder			. ITB Nur	mber _		Page	of _	<u>_</u> .	
					Autho	_	ture/Dat			

Financial Documents for Eligibility Check

1.	Summary of the Applicant Supplier's/Distributor's/Manufacturer's assets and
	liabilities on the basis of the attached income tax return and audited financial
	statement, stamped "RECEIVED" by the Bureau of Internal Revenue (BIR) or BIR
	authorized collecting agent, for the immediately preceding year and a certified
	copy of Schedule of Fixed Assets particularly the list of construction equipment.

		Year 20
1.	Total Assets	
2.	Current Assets	
3.	Total Liabilities	
4.	Current Liabilities	
5.	Net Worth (1-3)	
6.	Net Working Capital (2-4)	

2.	The Net Financial Contracting Capacity (NFCC) based on the above data is computed as follows:
	NFCC = 15 (current assets– current liabilities) minus value of all outstanding works under ongoing contracts including awarded contracts yet to be started
	NFCC = PhP
fin ag	erewith attached are certified true copies of the income tax return and audited ancial statement: stamped "RECEIVED" by the BIR or BIR authorized collecting tent for the immediately preceding year and NFCC Computation and/or certificate of mmitment from a licensed bank to extend a credit line.
Su	ubmitted by:
Na	ame of Supplier / Distributor / Manufacturer
•	gnature of Authorized Representative ate :
NC	OTE:

If Partnership or Joint Venture, each Partner or Member Firm of Joint Venture shall submit the above requirements.

IC Form No. 3

Designation Date

List of all Ongoing Government & Private Contracts including Contracts Awarded but not yet Started

(Printed Name & Signature)

Business Name : Business Address : Name of Contract/	1. Owner's Name		Bidder's Role	e	1.	Date Awarded	% Accompli		Value of Outstanding
Project Cost	Address Telephone Nos.	Nature of Work	Description	%	2. 3.	Date Started Date of Completion	Planned	Actual	Works / Undelivered Portion
Government									
 Notice of Award a 	ments shall be submitted up and/or Contract d issued by the owner	on post-qualification:	Com	M	i	sido	n		

IC Form No. 4

STATEMENT OF SINGLE (1) LARGEST COMPLETED CONTRACT OF SIMILAR NATURE WITHIN THE LAST FIVE (5) YEARS FROM DATE OF SUBMISSION AND RECEIPT OF BIDS AMOUNTING TO AT LEAST FIFTY PERCENT (50%) OF THE APPROVED BUDGET FOR THE CONTRACT (ABC)

DR

STATEMENT OF AT LEAST TWO (2) CONTRACTS OF SIMILAR NATURE WITHIN THE LAST FIVE (5) YEARS FROM THE DATE OF SUBMISSION AND RECEIPT OF BIDS, THE AGGREGATE OF WHICH SHOULD BE EQUIVALENT TO AT LEAST FIFTY PERCENT (50%) OF THE ABC, AND THE LARGEST OF THESE SIMILAR CONTRACTS MUST BE EQUIVALENT TO AT LEAST TWENTY FIVE PERCENT (25%) OF THE ABC.

Business Name : Business Address :				•	·		
			Bidder's Role	Э	1. Amount at		
Name of Contract	 Owner's Name Address Telephone Nos. 	Nature of Work	Description	%	Award 2. Amount at Completion 3. Duration	Date Awarded Contract Effectivity Date Completed	
Government	I I			3.0			
				1	SOAN		
	HERITA	1000	CHARLE		931011		

Note: Any of the following documents shall be submitted upon post-qualification:

- a) Copy of End User's Acceptance; or
- b) Official Receipt/s; or
- c) Sales Invoice

Submitted by:	
-	(Printed Name & Signature)
Designation:	· · · · · · · · · · · · · · · · · · ·
Date:	

Joint Venture Agreement

KNOW ALL MEN BY THESE PRESENTS:
That this JOINT VENTURE AGREEMENT is entered into By and Between, of legal age,(civil status)_, owner/proprietor of and a resident of
and –
of, of legal age, <u>(civil status)</u> , owner/proprietor a resident of
That both parties agree to join together their manpower, equipment, and what is needed to facilitate the Joint Venture to participate in the Eligibility, Bidding and Undertaking of the here-under stated project to be conducted by the Insurance Commission.
1. NAME OF PROJECT CONTRACT AMOUNT
That both parties agree to be jointly and severally liable for the entire assignment.
That both parties agree that and/or shall be the Official Representative of the Joint Venture, and is granted full power and authority to do, execute and perform any and all acts necessary and/or to represent the Joint Venture in the bidding as fully and effectively and the Joint Venture may do and if personally present with full power of substitution and revocation.
That this Joint Venture Agreement shall remain in effect only for the above stated Project until terminated by both parties.
Done this day of, in the year of our Lord 20

ACKNOWLEDGEMENT

REPUBLIC OF THE PHILIPPINES))S.S.	
BEFORE ME, a Notary Public for an day of, 20, pe	id in rsonally appeared:	, Philippines, this
<u>NAME</u>	CTC NO.	ISSUED AT/ON
known to me and known to be the sa consisting of () pages, in written and acknowledged before maked and that of the Corporation he	cluding the page w ne that the same is	hereon the acknowledgment is
above written. Insertance	Notary Until 31 PTR No Issued Issued	Public Pu
Doc. No Page No Book No Series of 20		

Conformity with Section VI (Schedule of Requirements) and Section VII (Technical Specifications)

(Name of Bidder) herek requirements stated in S (Technical Specifications)	Sections VI (Schedule o		•
	Name and	d Signature of Auth	orized Official
		Position	
		Date	
REPUBLIC OF THE PHIL	IPPINES)) S.S.		
Irlagna	ACKNOWLEDGME	ent miks i	nop
BEFORE ME, a Notary Pu	ublic for and in _, personally appeared:	_, Philippines, this	day of
Name	Government-Issued ID & No.	Issued on	Issued at
(SUPPLIER)			
known to me and to me kinstrument consisting of Acknowledgment is writte witnesses, and they acknowledgment and deed and that of the second se	() pages, in, all pages signed by bowledged before me that	ncluding the page both parties and the the same is their fre	e whereon this eir instrumental
WITNESS MY HAND AND	NOTARIAL SEAL, on th	e date and place fir	st above written.
		Notary Public	
Doc. No; Page No; Book No; Series of 20			

IC Form No. 7

Omnibus Sworn Statement (Revised) [shall be submitted with the Bid]

REPUBLIC OF THE PHILIPPINES	
CITY/MUNICIPALITY OF	S.S.

AFFIDAVIT

- I, [Name of Affiant], of legal age, [Civil Status], [Nationality], and residing at [Address of Affiant], after having been duly sworn in accordance with law, do hereby depose and state that:
- 1. [Select one, delete the other:]

[If a sole proprietorship:] I am the sole proprietor or authorized representative of [Name of Bidder] with office address at [address of Bidder];

[If a partnership, corporation, cooperative, or joint venture:] I am the duly authorized and designated representative of [Name of Bidder] with office address at [address of Bidder];

2. [Select one, delete the other:]

[If a sole proprietorship:] As the owner and sole proprietor, or authorized representative of [Name of Bidder], I have full power and authority to do, execute and perform any and all acts necessary to participate, submit the bid, and to sign and execute the ensuing contract for [Name of the Project] of the [Name of the Procuring Entity], as shown in the attached duly notarized Special Power of Attorney;

[If a partnership, corporation, cooperative, or joint venture:] I am granted full power and authority to do, execute and perform any and all acts necessary to participate, submit the bid, and to sign and execute the ensuing contract for [Name of the Project] of the [Name of the Procuring Entity], as shown in the attached [state title of attached document showing proof of authorization (e.g., duly notarized Secretary's Certificate, Board/Partnership Resolution, or Special Power of Attorney, whichever is applicable;)];

3. [Name of Bidder] is not "blacklisted" or barred from bidding by the Government of the Philippines or any of its agencies, offices, corporations, or Local Government Units, foreign government/foreign or international financing institution whose blacklisting rules have been recognized by the Government Procurement Policy Board, by itself or by relation, membership, association, affiliation, or controlling interest with another blacklisted person or entity as defined and

provided for in the Uniform Guidelines on Blacklisting;

- 4. Each of the documents submitted in satisfaction of the bidding requirements is an authentic copy of the original, complete, and all statements and information provided therein are true and correct;
- 5. [Name of Bidder] is authorizing the Head of the Procuring Entity or its duly authorized representative(s) to verify all the documents submitted;
- 6. [Select one, delete the rest:]

[If a sole proprietorship:] The owner or sole proprietor is not related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

[If a partnership or cooperative:] None of the officers and members of [Name of Bidder] is related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

[If a corporation or joint venture:] None of the officers, directors, and controlling stockholders of [Name of Bidder] is related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the enduser unit, and the project consultants by consanguinity or affinity up to the third civil degree;

- 7. [Name of Bidder] complies with existing labor laws and standards; and
- 8. [Name of Bidder] is aware of and has undertaken the responsibilities as a Bidder in compliance with the Philippine Bidding Documents, which includes:
 - a. Carefully examining all of the Bidding Documents;
 - b. Acknowledging all conditions, local or otherwise, affecting the implementation of the Contract;
 - c. Making an estimate of the facilities available and needed for the contract to be bid, if any; and
 - d. Inquiring or securing Supplemental/Bid Bulletin(s) issued for the [Name of the Project].
- 9. [Name of Bidder] did not give or pay directly or indirectly, any commission, amount, fee, or any form of consideration, pecuniary or otherwise, to any person or official, personnel or representative of the government in relation to any procurement project or activity.
- 10. In case advance payment was made or given, failure to perform or deliver any of the obligations and undertakings in the contract shall be sufficient

grounds to constitute criminal liability for Swindling (Estafa) or the commission of fraud with unfaithfulness or abuse of confidence through misappropriating or converting any payment received by a person or entity under an obligation involving the duty to deliver certain goods or services, to the prejudice of the public and the government of the Philippines pursuant to Article 315 of Act No. 3815 s. 1930, as amended, or the Revised Penal Code.

IN WITNESS WHEREOF, I have	e hereunto set my hand this	day of	, 20	at
, Philippines.				

[Insert NAME OF BIDDER OR ITS AUTHORIZED REPRESENTATIVE] [Insert signatory's legal capacity] Affiant

[Jurat]

[Format shall be based on the latest Rules on Notarial Practice]

Insquaarce Commission

BID SECURING DECLARATION FORM

[shall be submitted with the Bid if bidder opts to provide this form of bid security]

REPUBLIC OF THE PHILIPPINES) CITY OF) S.S.	S.

BID SECURING DECLARATION Project Identification No.: [Insert number]

To: **REYNALDO A. REGALADO**

Insurance Commissioner
Insurance Commission
2nd Floor Insurance Commission Bldg.,
1071 United Nations Avenue, Ermita, Manila 1000

I/We, the undersigned, declare that:

- 1. I/We understand that, according to your conditions, bids must be supported by a Bid Security, which may be in the form of a Bid Securing Declaration.
- 2. I/We accept that: (a) I/we will be automatically disqualified from bidding for any procurement contract with any procuring entity for a period of two (2) years upon receipt of your Blacklisting Order; and, (b) I/we will pay the applicable fine provided under Section 6 of the Guidelines on the Use of Bid Securing Declaration, within fifteen (15) days from receipt of the written demand by the procuring entity for the commission of acts resulting to the enforcement of the bid securing declaration under Sections 23.1(b), 34.2, 40.1 and 69.1, except 69.1(f),of the IRR of RA No. 9184; without prejudice to other legal action the government may undertake.
- 3. I/We understand that this Bid Securing Declaration shall cease to be valid on the following circumstances:
 - a. Upon expiration of the bid validity period, or any extension thereof pursuant to your request;
 - b. I am/we are declared ineligible or post-disqualified upon receipt of your notice to such effect, and (i) I/we failed to timely file a request for reconsideration or (ii) I/we filed a waiver to avail of said right; and
 - c. I am/we are declared the bidder with the Lowest Calculated Responsive Bid, and I/we have furnished the performance security and signed the Contract.

IN WITNESS WHEREOF, I/We have hereunto set my/our hand/s this ____ day of [month] [year] at [place of execution].

[Insert NAME OF BIDDER OR ITS AUTHORIZED REPRESENTATIVE]
[Insert signatory's legal capacity]
Affiant

[Jurat]

[Format shall be based on the latest Rules on Notarial Practice]

Insquaarce Commission

