



Advisory No.:	RS-2025-012
Classification:	Regulatory and Supervisory Advisory
Date:	30 May 2025

INSURANCE COMMISSION ADVISORY

TO : ALL NON-LIFE INSURANCE COMPANIES

SUBJECT : Digitization of Services and Processes in the Land Transportation Office

The Insurance Commission (IC) informs all concerned stakeholders of the Department of Transportation's (DOTr) directive to the Land Transportation Office (LTO) to coordinate with the DBP-Data Center, Inc. (DCI) to determine the viability and necessity of the implementation of various digitization initiatives, including but not limited to:

1. Online pre-validation of motor vehicle Certificates of Coverage (COC) for Compulsory Third Party Liability (CTPL) insurance; and
2. The LTO Customer Care Program.¹

In line with the government's push for enhanced digital services and streamlined inter-agency coordination, the IC expresses its support for initiatives that aim to improve service delivery, reduce processing times, and promote transparency.

While discussions on the implementation details are ongoing, the Commission encourages non-life insurance companies to stay updated on developments and be prepared for future coordination. Further guidance and formal instructions, if any, will be issued by the Commission at the appropriate time.

For concerns, questions, or preliminary feedback, stakeholders may reach out to the Regulation, Enforcement and Prosecution Division (REPD) via email at repd@insurance.gov.ph.

We thank you for your continued cooperation in promoting a modern and efficient regulatory environment.


REYNALDO A. REGALADO
Insurance Commissioner



¹ DOTr Memorandum No. OSEC-2025-01227 dated 21 April 2025.



Republic of the Philippines
DEPARTMENT OF TRANSPORTATION

MEMORANDUM FROM THE SECRETARY

FOR : **The Undersecretary**
 For Road Transport and Non-Infrastructure

The Assistant Secretary
 Land Transportation Office

SUBJECT : **DIGITALIZATION OF SERVICES AND PROCESSES IN LTO**

DATE : **APR 21 2025**


- 1.0. On 08 April 2025, the DBP-Data Center Inc. (DCI), a government-owned and controlled corporation of the Development Bank of the Philippines, presented their proposed digitalization projects in the Land Transportation Office (LTO) such as:
 - 1.1. Online Driver's License Renewal (ODLR) Project which aims to improve driver's license (DL) renewal function of the LTO providing a convenient alternative to on-site renewals;
 - 1.2. Online Pre-Validation of Motor Vehicle (MV) Data prior the issuance of Certificate of Coverage-Third Party Liability (COC-TPL); and
 - 1.3. Launch of LTO Customer Care Program.
- 2.0. With intent to determine the feasibility of implementing the ODLR project, the DCI, through letter dated 10 April 2025,¹ requested approval on the conduct of a Proof of Concept (POC) presentation with the Department through the LTO; and grant of access to the Application Programming Interface (API) for verifying DL status to ensure that only applicants without existing violations are allowed to renew their licenses through ODLR.
- 3.0. Considering the merits of the request, and the directive of the President "[to digitalize] vital government services to boost ease of doing business [and] combat corruption",² the LTO is authorized to conduct the POC presentation to determine the feasibility and effectiveness of the proposed ODLR project provided that the granted access in the database used for DLs is limited only to data necessary for the successful conduct of the POC, and that a Non-Disclosure Agreement (NDA) is executed between LTO

¹ Attached as ANNEX "A".
https://pco.gov.ph/news_releases/pbbm-orders-immediate-digitalization-of-vital-government-services-to-boost-ease-of-doing-business-combat-corruption/.

and DCI to protect sensitive and personal information covered by Republic Act (RA) No. 10173, otherwise known as the *Data Privacy Act of 2012*.

- 4.0. Similarly, LTO is directed to coordinate with DCI in the determination of the viability and necessity to implement the online pre-validation of MV data prior the issuance of COC-TPL and the LTO Customer Care Program considering the following:
- 4.1. The need to correct existing discrepancies and inaccuracies in MV data uploaded in the Land Transportation Management System (LTMS) intended to ensure correct classification of MVs and computation of MV User's Charge (MVUC);
 - 4.2. The prevention of uploading erroneous or fraudulent entries or data in the LTMS, safeguarding the rights of both public and private stakeholders; and
 - 4.3. The need to provide online technical assistance or support to the public, specifically the clientele of LTO, by addressing their queries on LTO-provided services through a platform or application that may be integrated with the existing LTO website or applications.

For appropriate action and compliance.


VIVENCIO B. DIZON
Secretary

