

## Republic of the Philippines Department of Finance INSURANCE COMMISSION 1071 United Nations Avenue, Manila



Advisory No.:	MSS-2025-823
Classification:	Management Support
	Services Advisory
Date:	March 10, 2025

## INSURANCE COMMISSION ADVISORY

TO :

All Insurance/Reinsurance Companies, Insurance and Reinsurance Brokers, Mutual Benefit Associations, Trusts for Charitable Uses, Pre-Need Companies, Health Maintenance

Organizations and other IC Regulated Entities

SUBJECT

Work Suspension in the IC Head Office, Manila

Please be advised that work at the Insurance Commission (IC) Head Office in Manila is suspended effective 12:00 Noon on March 20, 2025 to allow personnel to attend the 2025 IC 76<sup>th</sup> Anniversary and Stakeholders' Recognition.

Those who have already confirmed their appointments with the IC Appointment Reservation System (ICare) through <a href="https://web.insurance.gov.ph/icare/login">https://web.insurance.gov.ph/icare/login</a>, but are affected by said work suspension, are advised to request another schedule.

Public-facing systems, including the Enhanced Licensing Systems (ELS), enrollment through the Agents Computerized Examination (ACE), e-Application Certification System (eACS) for surety bonds, and all uploading systems, shall remain operational.

Normal work operations shall resume on March 21, 2025.

Please be guided accordingly.

REYNALDO A. REGALADO
Insurance Commissioner