



Republic of the Philippines
Department of Finance
INSURANCE COMMISSION
1071 United Nations Avenue
Manila



PRESS RELEASE

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INSURANCE COMMISSION RECEIVES AWARD AS ONE OF THE TOP PERFORMING AGENCIES IN ENSURING THE PUBLIC'S FREEDOM OF INFORMATION

The Insurance Commission (IC) was awarded by the Presidential Communications Office (PCO) a 2023 Freedom of Information Award under the Top Requested and Performing Agencies Category, for its support for the government's efforts to ensure the public's exercise of their freedom of information.

The Insurance Commission was awarded for its significant contribution to the development and success of the Freedom of Information Program implementation, and for demonstrating an outstanding commitment to transparency, accountability, and the pursuit of the principles of freedom of information.

The awardees for the 2023 Freedom of Information Awards were chosen by the 2023 FOI Awards Screening Committee based on the following criteria: Leadership; Strategic and Policy Framework, Guidelines and Procedures; Structure, Systems and Resources; Monitoring; Efficiency; and Quality.

The Insurance Commission welcomed the PCO's recognition of its commitment to ensure the public's exercise of freedom of expression, and its efforts for transparency and accountability.

The Insurance Commission's support for the public's exercise of their freedom of information and its commitment to client satisfaction are among the initiatives for public information and consumer protection.

During its customer satisfaction survey for the 3rd quarter of this year, the Insurance Commission received a public satisfaction rating of 98.16% for responsiveness and 97.88% for Reliability and Integrity, for an overall public satisfaction rating of 97.24%.

The consistently high satisfaction rating from customers is one of the reasons cited by the Insurance Commission's external auditor for its renewal of the Commission's ISO 9001:2015 Quality Management Certification for 2024.



PHOTO RELEASE: Insurance Commissioner Reynaldo A. Regalado (center) receives the FOI Award from Presidential Communications Office (PCO) Undersecretary Cherbett Karen Maralit (left) and PCO Assistant Secretary Jefferson Ang (right) the PCO's award for the Insurance Commission in honor of its significant contributions for the success of the government's FOI Program, and its outstanding commitment to transparency, accountability, and the pursuit of the principles of freedom of information.

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