



Republic of the Philippines
 Department of Finance
INSURANCE COMMISSION
 1071 United Nations Avenue
 Manila



Advisory No.:	MSS 2023-<u>111</u>
Classification:	Management Support Services Advisory
Date:	22 December 2023

INSURANCE COMMISSION ADVISORY

TO : ALL REGULATED ENTITIES, CONCERNED AGENCIES, AND IC PERSONNEL

SUBJECT : SCHEDULED SECURITY MAINTENANCE FOR IC FRONT-FACING SYSTEMS AND APPLICATIONS – DECEMBER 2023

Please be advised that the Insurance Commission (IC) - Information Systems Division will conduct a scheduled maintenance of all IC public-facing systems, except the IC Website from **Friday, 22 December 2023 to Wednesday, 27 December 2023**.

Beginning **9:00PM, Friday, 22 December 2023, until 5:00AM, Wednesday, 27 December 2023**, all IC system applications such as ICare, IC eCTPL API, IC-eACS, IC-ACE, IC-ELS, and All Uploading Systems will be made temporarily unavailable.

The aforementioned systems will be restored at **6:00AM, Wednesday, 27 December 2023** for regular business operations.

Please be guided accordingly.


 Digitally Signed
 Erickson H. Balmes
 22 December 2023, Friday, 2:56PM
ERICKSON H. BALMES
 Deputy Insurance Commissioner
 Management Support Services Group