



Republic of the Philippines
Department of Finance
INSURANCE COMMISSION
1071 United Nations Avenue
Manila



PUBLIC ADVISORY

22 February 2021

In compliance with the health protocols relative to COVID-19, please be advised that some personnel in the Insurance Commission (IC) Head Office – Manila were required to undergo a 14-day mandatory self-quarantine **from 22 February to 07 March 2021**.

Work in the following offices/divisions shall only be limited to a work-from-home arrangement:

1. **Office of the Deputy Insurance Commissioner – Technical Services Group (TSG)**
2. **Office of the Deputy Insurance Commissioner – Financial Examination Group (FEG)**
3. **Conservatorship, Receivership and Liquidation (CRL) Division**
4. **Health and Maintenance Organization (HMO) Division**
5. **Investments Service Division (ISD)**
6. **Statistics and Research Division (SRD)**

Accommodation of walk-in clients and stakeholders in the above-mentioned offices/divisions shall be temporarily suspended and will resume on **08 March 2021, Monday**. Those who have already confirmed their appointments through the Insurance Commission Appointment Reservation System (ICare), but are affected by above-enumerated service adjustments, are advised to request another schedule using this link: <https://web.insurance.gov.ph/icare/login>.

Should you have any questions and/or concerns, you may contact them through the following:

OFFICE/DIVISION	EMAIL
Office of the DepCom – TSG	ca.berwan@insurance.gov.ph
Office of the DepCom – FEG	amb.sotto@insurance.gov.ph
CRL Division	crl@insurance.gov.ph
HMO Division	HMODivision@insurance.gov.ph
ISD	ISDDiv@insurance.gov.ph
SRD	re.paguirigan@insurance.gov.ph

Normal operations shall still continue in the IC while working on a limited workforce capacity.


REVELYN R. MOJICA
Division Manager
Administrative Division

NOTED BY:


ATTY. ERICKSON H. BALMES
Deputy Insurance Commissioner
Management Support Services Group