

Republic of the Philippines Department of Finance INSURANCE COMMISSION 1071 United Nations Avenue Manila



OFFICE CIRCULAR NO. 2021-002 21 June 2021

SUBJECT: Supplemental Guidelines and Amendments to Office Circular Nos. 2020-006 and 2020-008 (Interim Administrative Protocols)

Supplemental guidelines and amendments to Office Circular Nos. 2020-006 dated 10 May 2020 and 2020-008 dated 19 August 2020, *re: Interim Administrative Protocols in the Insurance Commission During the Community Quarantine in the Philippines Due to COVID-19 Pandemic*, are hereby issued to further ensure the safety and health of all Insurance Commission (IC) personnel and its stakeholders:

1. PERSONAL PROTECTION AND HYGIENE

- 1.1. Respiratory Hygiene and Cough Etiquette
 - 1.1.1. Wearing of a cloth mask over a medical procedure mask (DOUBLE MASKING) is <u>encouraged</u>, as experimental simulations conducted by the US Centers for Disease Control and Prevention (CDC) showed that receiver's exposure was maximally reduced (>95%) when the source and the receiver were fitted with modified medical procedures masks.

2. SCREENING PROCEDURES

- 2.1. Sections 6.1.4, 7.1.5 and 8.1.4 of Office Circular No. 2020-006 *re: Health Screening Form* are hereby amended:
 - 2.1.1. The Health Screening Form shall be accomplished **ONLINE** using the <u>StaySafe.PH System</u>, owned by the Department of Interior and Local Government (DILG), and approved by the Inter-Agency Task Force for the Management of Emerging Infectious Diseases (IATF) in its Resolution No. 109 dated 10 April 2021.
 - 2.1.2. The StaySafe.PH system was adopted by the IATF as the official social-distancing, COVID-19 health-condition reporting, and contact tracing system of the government.
 - 2.1.3. Registration to the StaySafe.PH system may be completed through its website, <u>https://www.staysafe.ph/</u>, or through download of the application system at Google Play or Apple App Store. The StaySafe.PH Public User Module is attached for reference.
- 2.2. Everyone is responsible in **DISCLOSING TRUTHFUL AND ACCURATE INFORMATION** regarding their health condition and any exposure to COVID-19 in the Online Health Screening Form, including reporting and/or

OFFICE CIRCULAR NO. 2021- ____, DATED _____ JUNE 2021

SUPPLEMENTAL GUIDELINES AND AMENDMENTS TO OFFICE CIRCULAR NOS. 2020-006 DATED 10 MAY 2020 AND 2020-008 DATED 19 AUGUST 2020

(Re: Interim Administrative Protocols in the Insurance Commission (IC) During the Community Quarantine in the Philippines Due to COVID-19 Pandemic)

> respond to COVID-19 surveillance and response (CONTACT TRACING). Non-cooperation may be penalized in accordance with Republic Act (RA) No. 11332 (Mandatory Reporting of Notifiable Diseases and Health Events of Public Concern Act), RA No. 11469 (Bayanihan to Heal as One Act), and other applicable laws, rules and regulations.

3. SAVING CLAUSE

Cases not covered and other clarifications regarding the implementation of this Circular shall be addressed via email to the Office of the Insurance Commissioner (<u>ocom@insurance.gov.ph</u>), copy furnished the Office of the Deputy Insurance Commissioner – Management Support Services Group (<u>eh.balmes@insurance.gov.ph</u>).

4. SEPARABILITY CLAUSE

If for any reason, any section or provision of this Circular needs to be amended to take into consideration relevant government rules and regulations, the remainder of this Circular shall not be affected by such declaration and shall remain in force and effect.

5. EFFECTIVITY

This Office Circular shall take effect immediately.

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StaySafe.PH Public User Module

Information Systems and Technology Management Service (ISTMS)



How to use StaySafe PH App

- Registration thru (Website/ Mobile App)
- How to Scan QR
- How to Update Health Status
- How to Update/Edit Information of User
- Creation of Visitor's QR ID
- StaySafe Mobile App Features



Registration thru Website

- 1) Go to <u>www.staysafe.ph</u> then Click "Register an account"
- 2) Click "next" to read the overview of the app or "skip"
- 3) Enter your mobile number, check the box for "Terms and Conditions" and "reCAPTCHA" then click "REGISTER NOW"
- 4) Enter the OTP that you received thru SMS then it'll automatically proceed to next step.
- 5) Create your password then click "CONTINUE"
- 6) Create your Code name
- 7) Create your 6 digit PIN then click "CONTINUE TO MY ACCOUNT"
- 8) Enter your Age, Gender and select if you have any current symptoms in the following then click "SAVE"
- 9) Answer the health checklist then click "SUBMIT"
- 10) You are now successfully registered to StaySafe PH.

Step 1: Go to <u>www.staysafe.ph</u> then Click "Register an account"



Get full access to StaySafe's Heat Map & Digital Logbook. Request Access Now!

Create your account by clicking below.

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LOGIN TO ADMIN ACCESS

Already have an Admin Access?



Step 2: Click "next" to read the overview of the app or "skip"



 Step 3: Enter your mobile number, check the box for "Terms and Conditions" and "reCAPTCHA" then click "REGISTER NOW"





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Step 4: Enter the OTP that you received thru SMS then it'll automatically proceed to next step

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Step 5: Create your password then click "CONTINUE"



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Step 6: Create your Code name



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Step 7: Create your 6 digit PIN then click "CONTINUE TO MY ACCOUNT"



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Step 8: Enter your Age, Gender and select if you have any current

symptoms in the following then click "SAVE"



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Step 9: Answer the health checklist then click "SUBMIT"



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Step 10: You are now successfully registered to StaySafe App



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Registration thru Mobile App

- 1) Go to Play Store or App Store, search for StaySafe PH then tap "install"
- 2) Open StaySafe app, tap "REGISTER NOW" enter your mobile number, check "Terms and Conditions" then tap "REGISTER NOW"
- 3) Enter the OTP number that you received thru SMS then it'll automatically proceed to next step.
- 4) Create your password then click "CONTINUE"
- 5) Create your Code name

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- 6) Tap "UPLOAD PHOTO or SKIP"
- 7) Create your 6 digit PIN tap check icon " 📀 " then tap "CONTINUE TO MY ACCOUNT"
- 8) Enter your Age, Gender and select if you have any current symptoms in the following then tap "SAVE" then tap "ACCEPT" Privacy Policy
- 9) You are now successfully registered to StaySafe PH.



Step 1: Go to Play Store or App Store, search for StaySafe PH then tap "install"

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StaySafe is a community-driven healthcare platforr in the Philippines.	n
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Step 2: Open StaySafe app, tap "REGISTER NOW" enter your mobile number, check "Terms and Conditions" then tap "REGISTER NOW"





Step 3: Enter the OTP number that you received thru SMS then it'll automatically proceed to next step

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Step 4: Create your password then click "CONTINUE"

CONTINUE



Step 5: Create your Code name

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Step 6: Tap "UPLOAD PHOTO or SKIP"





Step 7: Create your 6 digit PIN tap check icon " ⊘ " then tap **"CONTINUE TO MY** ACCOUNT"



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Step 8: Enter your Age, Gender and select if you have any current symptoms in the following then tap "SAVE" then tap "ACCEPT" Privacy Policy

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Step 9: You are now successfully registered to StaySafe PH.





How to Scan QR?

Using StaySafe PH App

- Open StaySafe PH App then tap "SCAN QR"
- 2) Select purpose of visit then scan the QR
- 3) Tap "CONFIRM VISIT" then "CLOSE". You may now enter if you're in good condition.

Using Phone Camera

- Open your Camera then Scan QR directly then pop-out menu will appear to enter Webpage then tap the arrow icon " "
- 2) Tap "Proceed", enter your basic information then tap "Next"
- Select if you have any current symptoms or None of the above then tap "Next"
- Answer the health checklist then tap "SUBMIT" then a confirmation message will appear and you may now enter



Using StaySafe PH App

Step 1: Open StaySafe PH App then tap "SCAN QR"





Step 2: Select purpose of visit then scan the QR

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Step 3: Tap "CONFIRM VISIT" then "CLOSE". You may now enter if you're in good condition.



I confirm that I am visiting this LAUNDRAFÉ&CO., and my QR information will be logged to this company/organization

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SCAN AGAIN

StaySafe, You're in good condition!

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CLOSE



Using Phone Camera

Step 1: Open your Camera then Scan QR directly then pop-out menu will appear to enter Webpage then tap the arrow icon "





Step 2: Tap "Proceed", enter your basic information then tap "Next"

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Step 3: Select if you have any current symptoms or None of the above then tap "Next"

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Step 4: Answer the health checklist then tap "SUBMIT" then a confirmation message will appear and you may now enter.





Submit



How to Update Health Status?

- 1) Open StaySafe PH App then tap "Update Now"
- 2) Select if you have any current symptoms or None of the above then tap "UPDATE"
- 3) Answer the health Decalaration Form, tap "UPDATE" then a confirmation will appear.



Step 1: Open StaySafe PH App then tap "Update Now"





Step 2: Select if you have any current symptoms or None of the above then tap "UPDATE"

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	Aches and Pains	
	Pananakit ng katawan	
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	Pagdudumi	
	Headache	



Step 3: Answer the health Decalaration Form, tap "UPDATE" then a confirmation will appear.

المعالم Health Declaration Form	
	Have you worked together or stayed in the same close environment of a confirmed COVID-19 case? May nakasama ka ba o nakatrabahong tao na kumpirmadong may COVID-19 / may impeksyon ng coronavirus?
	Have you had any contact with anyone with fever, cough, colds and sore throat in the past 2 weeks? Mayroon ka bang nakasama na may lagnat, ubo, sipon o sakit ng lalamunan sa nakalipas ng dalawang (2) linggo?
	Have you travelled outside of the Philippines in the last 14 days? Ikaw ba ay nagbyahe sa labas ng Pilipinas sa nakalipas na 14 na araw?
	Have you travelled to any area in NCR aside from your home? Ikaw ba ay nagpunta sa iba pang parte ng NCR o Metro Manile bukod sa igong bahag? SPECIFY



How to Update/Edit Information of User?

Open StaySafe PH App, tap "Settings" then you may now update/edit your Personal Information and Account Settings.



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Creation of Visitors QR ID

- Open StaySafe app, tap QR icon "
 "
 then tap "CREATE QR ID INFORMATION"
- 2) Read Terms of Use of Electronic Logbook and Privacy Notice then tap "ACCEPT"
- 3) Enter your Personal Information for the QR ID then tap "NEXT"
- 4) Select if you have any current symptoms in the following then tap "NEXT"
- 5) Answer the health checklist then click "SUBMIT"
- 6) You may now use your Visitor's QR ID

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Step 1: Open StaySafe app, tap QR icon "ﷺ" then tap "CREATE QR ID INFORMATION"

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Step 2: Read Terms of Use of Electronic Logbook and Privacy Notice then tap "ACCEPT"

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Terms of Use of Electronic Logbook and Privacy Notice

This Terms of Use and Privacy Notice explains what information we collect and process, why we do so: and your rights with regard to your information. We collect your information pursuant to Republic Act No. 11332 (the "Mandatory Reporting of Notifiable Diseases and Health Events of Public Health Concern Act") and in accordance with Republic Act No. 10173 (the "Data Privacy Act").

We may amend this Terms of Use and Privacy Notice from time to time. When certain changes require your consent, we shall communicate the changes to you and ask for your consent. Otherwise, changes take effect immediately upon posting.

By using the Electronic Logbook, you voluntarily consent to the collection and processing of your personal information.

What information we collect

When using the Electronic Logbook, we collect the following information:

1. Name 2. Age 3. Gender 4. Residence 5. Company Name 6. Company Address 7. Photo

Why we collect your information

We collect your information for record keeping purpose only, to keep track of the people coming in and out of the premises and for a quick, efficient and reliable contact tracing.

How we use, share, and retain your information

The information we collect will be stored in a secured database repository which will be used for record keeping purpose and contact tracing only.

We will only use your information for a limited time. We will keep your information for a period of 1 month, after which these are securely deleted unless retention is required by law.

Should you wish to have your Personal Information deleted and destroyed or you wish to withdraw your consent in the processing of your personal information, you may do so by contacting us.

Your Rights as a Data Subject

1. Right to	be informed
2. Right to	access
3. Right to	object
4. Right to	erasure of blocking
5. Right to	rectify
6. Right to	data portability

ACCEPT DECLINE



Step 3: Enter your Personal Information for the QR ID then tap "NEXT"

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Step 4: Select if you have any current symptoms in the following then tap "NEXT"

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	Pagkawala ng pang-amoy at panglasa	
Some Patier	nts may also have:	
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Step 5: Answer the health checklist then click "SUBMIT"

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	Visitor's Log Book All visitor's shall accomplish the visitor's checklist:
To . establi	comply with the rules and guidelines mandated by DOLE, ishment visitors must accomplish a visitor's Health Checklist.
	Health Checklist
	Have you worked together or stayed in the same close environment of a confirmed COVID-19 case? May nakasama ka ba o nakatrabahong tao na kumpirmadong may COVID-19 / may impeksyon ng coronavirus?
	Have you had any contact with anyone with fever, cough, colds and sore throat in the past z weeks? Mayroon ka bang nakasama na may lagnat, ubo, sipon o sakit ng lalamunan sa nakalipas ng dalawang (2) linggo?
	Have you travelled outside of the Philippines in the last 14 days? Ikaw ba ay nagbyahe sa labas ng Pilipinas sa nakalipas na 14 na araw?
	Have you travelled to any area in



Step 6: You may now use your Visitor's QR ID

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UPDATE INFO

Additional Features of StaySafe.ph (Covid19 Updates)

Open StaySafe PH App, tap "COVID-19 UPDATES", you may now see real-time updates Worldwide

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